| Harshada Kunjam | Phone: - 8482895796 |
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| B Com Business Finance | Email: - kunjamharshii777@gmail.com |

SAP ISU Billing

*Skills: -*

* Possess 6.1 years of SAP IS - U experience with a focus on the areas of Billing & Invoice,Device Management
* SAP Busines Object
* Customer billing management
* Accruals month end closing
* SAP Navigation/Proficiency
* Quality Assurance Controls
* SAP CRM
* CCM Tool
* MS Office (MS Word, MS PowerPoint, MS excel and Outlook)
* Billing and Coding expertise
* SAP ISU DM,Billing & Invoicing

*Work Experience: -*

Project - TCS

* Understanding the existing business process and evaluated business processes, gathered requirements for effective process mappings.
* Worked on redesigning, reconfiguring and maintaining Master Data definitions like Business partner, Contract Account, Contract, Regional Structure, Connection Object, Premise, Portioning, Scheduling and Installation.
* Creation of Technical Master Data (Device, Connection Object, Premise, Installation), Full Installation, Move in.
* Configuration of Rate Structure as per Business Requirement.
* Creation of Billing Master Data (Billing Class, Rates, Rate Types, Rate Categories, Operands, Prices), Rate Determination, Variant Program and Billing Schema.
* Change rate data, creation of new device scenario handled.
* Billing & Invoicing reverse, release Bill and Invoice doc scenario handled.
* Coordinating among team members in order to resolve cross module issues.
* Online User support - Ticket Handling.
* Testing the Scenarios in quality and production environments.
* Checking the Usability and Functional changes.Performing billing for different accounts like CAP customers, Landlord, Service type and Billings class.
* Discussing with the business users and gathering the test requirements.
* Invoicing execution for customers, Billing Prices.I have In-depth understanding and expertise in handling the billing related activities and effective management of the full cycle of ‘Meter to Cash’/ sales to revenue booking, process for different customer categories (Industrial, Commercial, Residential etc.)
* Worked on an implementation and support project in SAP IS Utilities.
* Have good knowledge in Technical Master Data (Connection Object, Premise, Device Category, Device Location, Portion and MRU)
* Worked in areas of Device Management such as Creation of Material and Devices, Device Grouping, Installation/Removal of devices, Device Modification, Device allocation, Meter Reading Uploads, Meter Certification etc.
* Played configuration consultant role on multiple projects in the utilities industry.Possess strong observational, analytical and communication skills.
* A team player, working effectively with senior management in accomplishing objectives highly organized with ability to deliver results and meet deadlines